

NexLabs SMARTBill

Call Tracking and Billing Solution



Product Literature



For most organisations, one of the largest expenses is the telephone bill. NexLabs SMARTBill, a Call Tracking and Billing system, allows a company to manage telecom expenses efficiently by accurately tracking incoming and outgoing calls (local, STD and IDD) and then allocating the cost to the respective party by providing the phone administrator with easy-to-generate reports from a web interface.

Multi-Function Capabilities

SMARTBill extensive features includes:

- Multi-user capabilities
- Multi-site solution
- Multi-currency support
- Multi-operator rates

It also provides the phone administrator with great flexibility in organising users in a company, supporting up to 6 levels of organisational hierarchy

Multiple Cisco Call Manager Capability

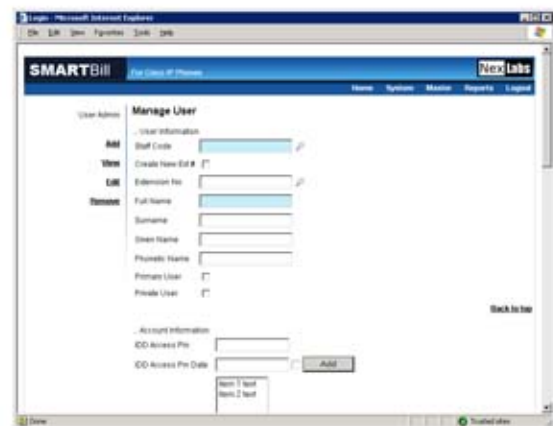
SMARTBill is a centralised call accounting application that supports any combination of Cisco CallManagers and can poll and process data from any number of sites. A server would be placed at a central location to collect Call Detail Records (CDR) from each remote location. The software connects to a IP network and collects data continuously over the LAN/ WAN.

Web-Based Access to System and All Reports

SMARTBill is a fully web-enabled call accounting and billing application. Over your company Intranet, any authorised user can access SMARTBill and run reports right from their desktop using a web browser.

Detailed Call Reports

Reporting periods are completely user-definable for any specified length of time. Any report can be previewed as a html page, sent to a printer, or saved to a Excel file.



Some of the popular reports are:

- Organisation Hierarchy Summary: Summarised the number of calls made, time duration and costs per department.
- Extension Analysis Report (Summary): Summarised the number of calls made, time duration and costs incurred by each extension with the name of the user assigned.
- Extension Analysis Report (Detailed): List the calls and rates made by each user.
- Daily Call Usage
- Exception reports: More than x Minutes/Amount.

Technical Requirements

- Cisco Callmanager 3.1 (or above) MCS
- Microsoft SQL Server 2000 or above